

#### **APPENDIX**

for Message Implementation Guideline

### **IFTSTA**

based on

#### **IFTSTA**

International multimodal status report message

#### **UN D.01C S3**

Version: D.01C V6

Variant: Status message for TMC and non TMC transports

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# Appendix for IFTSTA D.01C



#### Status message for transport services

## Appendix 1

Value	Description				
HCO	HUB/CC origen				
CFS	CFS, port gateway position				
HCD	HUB/CC destination				
WHS	Warehouse				
CUS	Customer				
DIS	Dispatch area supplier				
POL	Port of loading				
POD	Port of discharge				

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### Status message for transport services



# Appendix 2

	Code	Responsibl e*	LSP Chargeable**	Follow-up***	Examples		
Picku	Pickup						
P01	Pick-up delayed by carrier	LSP	Chargeable	LSP			
P03	Pick-up delayed by consignor	Consignor	Not chargeable	Consignor			
P04	Pick-up delayed by hub	LSP	Chargeable	LSP			
P05	Pick-up cancelled due to missing container	LSP	Chargeable	LSP			
P06	Pick-up cancelled. No pick-up possible (missing goods/ closed gate)	Consignor	Not chargeable	Consignor/LSP			
P07	Pick-up delayed due to late assignment by TMC	ТМС	Not chargeable	ТМС	Delay due to any operational delay/ issue of TMC execution Team e.g.: TO assigned after agreed cutoff		
P09	Pick-up cancelled due to wrong pick- up address	Consignor	Not chargeable	Consignor	If LSP caused the error please use P01. If Non-LSP caused the error in the booking, LSP not chargeable.		
P10	Pick-up cancelled due to cargo damaged	Consignor	Not chargeable	Consignor	Cargo damaged, handover canceled.		
Hub/C	Hub/CC						
H01	Special X-Ray needed/ Black Alarm X-ray	LSP	Not chargeable	LSP			
H02	Goods damaged at hub	LSP	Chargeable	LSP			
H03	Sorting error	LSP	Chargeable	LSP			
H04	Hand-over after cut-off from carrier	LSP	Chargeable	LSP	Cargo not ready by agreed cut-off time when pick-up.		
H05	Technical problems at LSP	LSP	Chargeable	LSP	Defective means of transport, sorter failure; X-ray equipment failure, sorting system failure		

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# Transport status message for TMC services

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Trans	it				
T01	Flight/ vessel/ train cancelled	LSP	Chargeable	LSP	Valid for aircraft/ vessel/ train delays due to late departure, postponement, cancellations (excluding ATC)
T02	Flight/ vessel/ train rerouted	LSP	Chargeable	LSP	Not chargeable: Only in unforeseen circumstances - to be aligned with RB.
T03	Port congestion	LSP	Chargeable	LSP	Not chargeable: LSP responsible to prove that delay was not avoidable.
T04	Not loaded in planned flight/ vessel	LSP	Chargeable	LSP	
T05	Cargo received after cut-off	LSP	Not chargeable	LSP	LSP received goods too late from the prior LSP to meet following transport leg. Prior LSP is chargeable and needs to report D01.
T06	Technical problems at LSP	LSP	Chargeable	LSP	Defective means of transport, sorter failure; X-ray equipment failure
Т07	Goods not available for pick-up at port/ airport	LSP	Chargeable	LSP	
T08	Goods lost	LSP	Chargeable	LSP	Shipment declared as lost by LSP.
T09	Space limitation	LSP	Chargeable	LSP	Aircraft/vessel/rail oveLSPoked/balance issue
T10	Security delay	LSP	Not chargeable	LSP	Delay due to aviation security check or screening delay.
T12	Goods damaged during transport	LSP	Chargeable	LSP	Shipment received damaged during carriage.
T13	Linehaul arrival late	LSP	Chargeable	LSP	Linehaul arrived late at Hub
T14	Linehaul departure late	LSP	Chargeable	LSP	Linehaul left Hub too late
T15	Delay at customs	LSP	Not chargeable	LSP	not chargeable: only if delay is caused by customs authority
T16	Delay caused by driver	LSP	Chargeable	LSP	driver specific delay (no technical issue)
Delive	ery				
D01	Delivery delayed by carrier	LSP	Chargeable	LSP	Technical failure on equipment, left handling unit behind, wrong planning.
D02	Delivery delayed by hub	LSP	Chargeable	LSP	
D03	Delivery cancelled due to wrong delivery address	Consignor	Not chargeable	Consignor	Shipment sent to wrong destination or shipment received mislabelled with the wrong HB or MB label.
D04	Delivery refused by the consignee	Consignee	Not chargeable	Consignee	Consignee rejected the shipment due to any reason.

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D05	Delivery attempt failed (customer closed)	Consignee	Not chargeable	Consignee	Consignee closed on delivery date.
D06	Delivery attempt failed (improper equipment)	LSP	Not chargeable	LSP	Hydraulic ramp is needed to unload. No proper announcement by TMC.
D07	Delivery incomplete	LSP	Chargeable	LSP	
D08	Goods missing, only data	LSP	Chargeable	LSP	Shipment is missing / unlocated under the custody of LSP.
D09	Consignee address no accessible	Consignee	Not chargeable	Consignee	Shipment cannot be delivered to address due to accessible roads, blocks to the ramp etc.
D10	Name of consignee unclear	Consignor	Not chargeable	Consignor	Name of consignee unreadable (printing, special letters etc.)
D11	Second delivery	LSP	Not chargeable	LSP	Consignee closed, second delivery attempt.
D12	Booking customer	LSP	Not chargeable	LSP	Delivery refused by consignee. Wrong delivery date, missing AVIS, new booking.
D13	Technical problems at LSP	LSP	Chargeable	LSP	Defective means of transport, sorter failure; X-ray equipment failure
D14	Consignee requested specifc delivery date	Consignee	Not chargeable	Consignee	Delay was due to specific request delivery date from consignee
D15	Accepted with reservation	LSP	Not chargeable	LSP	Delivery reported but no POD available
D16	Delivery to another address	LSP	Not chargeable	-	For deliveries to other adress

#### Documents

C01	Invoice missing/ faulty/ incomplete	Consignor	Not chargeable	Consignor	Not chargeable: only if consignor is responsible for document provison
C02	MRN missing/ faulty/ incomplete	Consignor	Not chargeable	Consignor	Not chargeable: only if consignor is responsible for document provison
C03	Packlist missing/faulty/ incomplete	Consignor	Not chargeable	Consignor	Not chargeable: only if consignor is responsible for document provison
C04	Documents don't match TO	Consignor	Not chargeable	Consignor	Consignor issued a wrong TO that does not match physical shipment
C05	Documents don't match	Chargeable		TO content is missing or wrong	
	actual physical shipment	LSP		LSP	Higher/ lower volume than in PO
C06	Customs hold - Missing pre- announcement/ documents	LSP	Chargeable	LSP	Missed or incomplete information from LSP causing shipment to be delayed during shipping.

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### **Transport status message for TMC services**

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C07	Customs hold - special or random check	-	Not chargeable	LSP	
C08	Customs hold - contains goods with export restrictions	Consignor	Not chargeable	Consignor	
C09	Other documents missing	Consignor	Not chargeable	Consignor	Missing, faulty or incomplete information from consignor causing shipment to be delayed during shipping
Other	s				
O01	Transport order cancelled	Consignor	Not chargeable	Consignor	Shipment booking cancelled by consignor
O02	Other reasons	-	N/A	LSP	To be defined, reviewed and confirmed bilateraly (excl. weather & force majeure)
O03	In clarification	LSP	N/A	LSP	Problem not identified, yet
O04	Special cargo	LSP	Not chargeable	LSP	Oversize cargo (size, weight), dangerous goods
O05	Shipment OK	LSP	Not chargeable	LSP	Shipment ontime without deviations.
O06	Delayed due to force majeure	LSP	Not chargeable	LSP	Unforeseen strike, terrorism
O07	Traffic jam	LSP	Chargeable	LSP	Strike, holiday, road condition, terrorism
O08	TO is missing or incomplete	LSP	Not chargeable	LSP	One or more TOs are physically not on the load. TMC action needed.
O09	Holiday	LSP	Chargeable	LSP	Foreseeable, to be considered in transport planning
O10	Return delivery	LSP	Chargeable	Consignee/ LSP	Codes from Delivery chapter to be used for better understanding of details
O11	Root cause unknown	LSP	Chargeable	LSP	Carrier checked the delay but was unable to determine the reason
O12	Delayed due to weather	-	Not chargeable	-	Extreme weather
O13	Other reasons caused by consignee	Consignee	Not chargeable	Consignee	Other reasons, no specific RC for this event available
O14	Other reasons caused by forwarder	LSP	Chargeable	LSP	Other reasons, no specific MA RC for this event available
O15	EDI problem at LSP	Consignor/ LSP	Not chargeable	Consignor/ LSP	Shipment delay due to EDI processing issue at LSP, could also be caused by consignor (EDI not processed in time).  Not chargeable: only if consignor is responsible for the issue

<sup>\*</sup> LSP (Logistics Service Provider) is contractually responsible for shipment, also when using subcontractors.

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<sup>\*\*</sup> Exception can be charged to responsible party.

<sup>\*\*\*</sup> Follow-up party for clarification of exception